The Change Formula Worksheet

$$C = D \times V \times F > R$$

Change equals Dissatisfaction X Vision X First Steps that is greater than the Resistance

A. What is the change you want?

B. Assess

To what extent is there a critical mass of employees/members:	Low				High
1. That is dissatisfied with the way it is done now	1	2	3	4	5
2. That shares a vision (sense of what an improvement would be)	1	2	3	4	5
3. That is ready for the first steps	1	2	3	4	5

C. Action

Note ways of strengthen the following among a critical mass.

1. Creating a sense of dissatisfaction --Helping people see the gap between what is and what could be. AND/OR To become aware of, and give voice to, their dissatisfaction. AND/OR To become aware of the crisis that pushes the change upon the organization.

2. Developing a shared vision. – A process for developing a shared vision, image of the improved situation.
3. A clear sense of what needs to be done as first steps.
 What we can do differently in the short term that will move us toward that vision.
 What competencies need to be developed or strengthened for people to be able to function in the changed situation
 Bring along people who are friends and collogues with one another
The resources needed to make the change.
 Beginning to create an alignment of structures, process and practices that will be in harmony with the new way.
• Other